



Getting Value from Your General Valuation Roll:

Building Public Confidence through Accurate Billing and Integrated Monthly Reconciliation

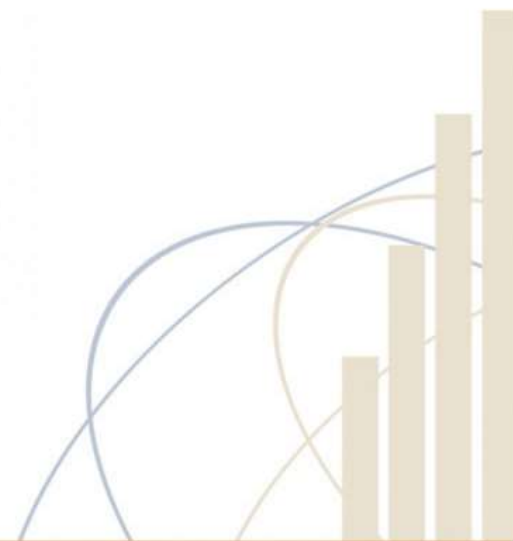


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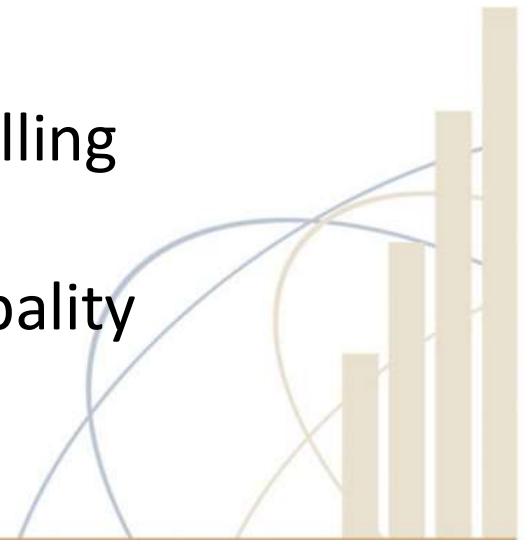
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What to cover?



What to cover?

- Getting value from your General Valuation Roll
- Municipalities face growing scrutiny on billing and service delivery
- Re-building public trust through accurate data
- Data accuracy is the foundation of public trust.
- Let technology carry the burden of accurate billing
- “One version of the truth” within your municipality



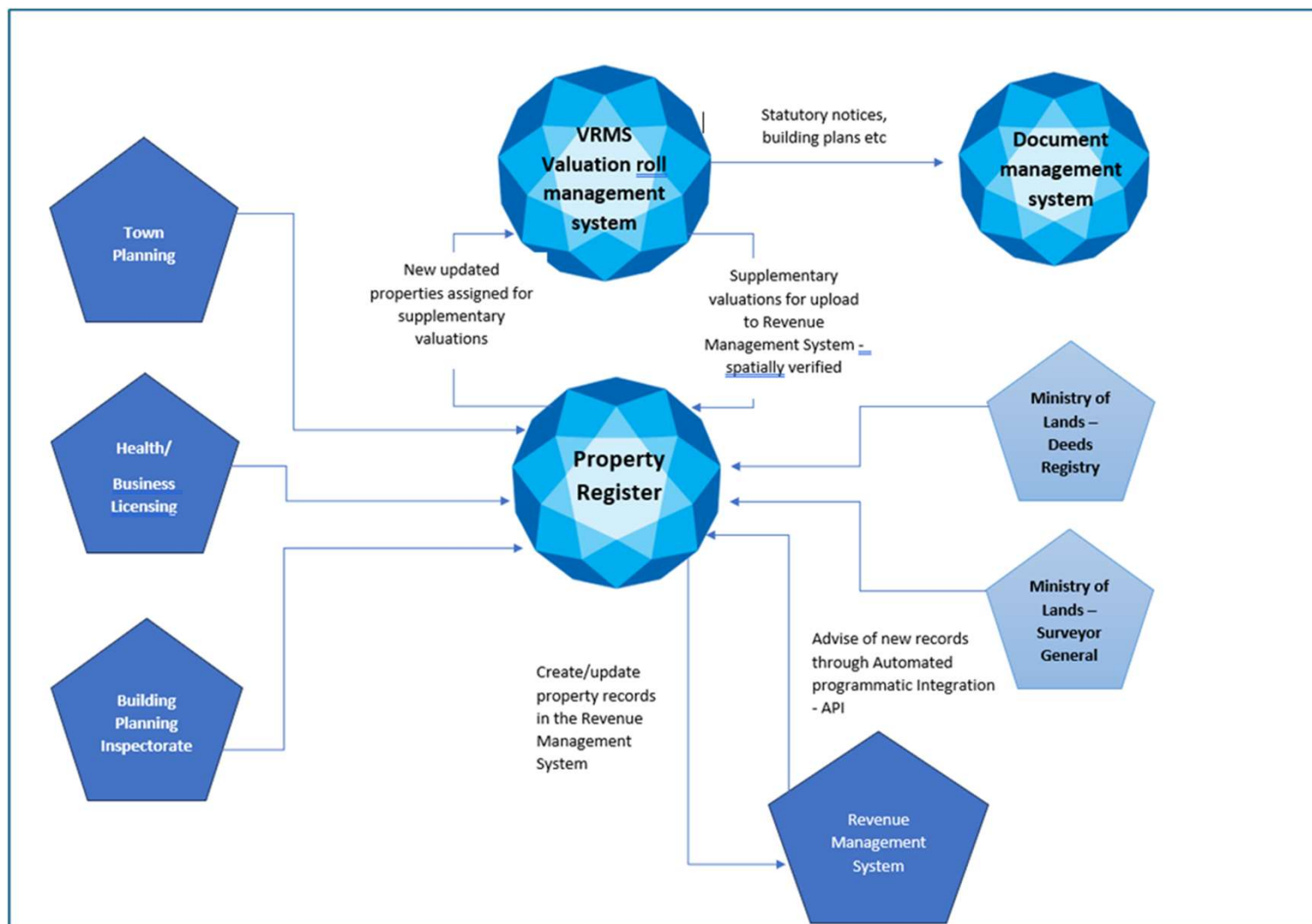
The value of the current Valuation Roll



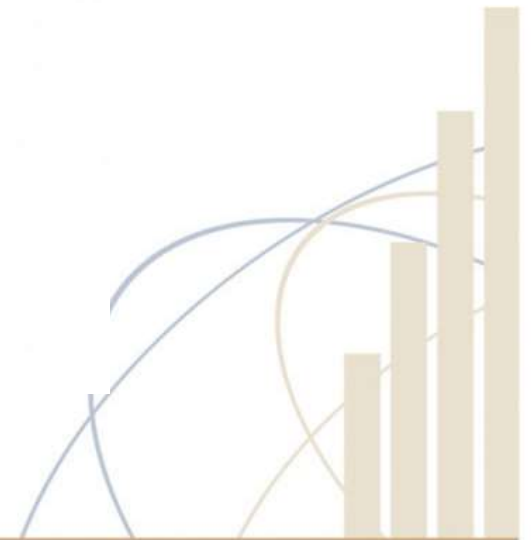
The value of the current Valuation Roll

- Municipalities spend millions on the preparation of valuation rolls - only to bill incorrectly or to collect at low levels
- Valuation rolls are often treated as static records
- Valuation rolls should be dynamic and used proactively
- Maintaining the current valuation roll drives planning (infrastructure charges), development and financial sustainability
- Valuation Roll maintenance is a team effort: Town Planning, Building Inspectorate, Valuers, Finance, etc

Using the current valuation roll as the “one version of the truth”.



Consequences of under-utilisation



Consequences of Underutilisation

- Discrepancies: Mis-aligned billing
- National Treasury - Valuation Roll reconciliation report – mSCOA quarterly report
- Revenue leakage/Loss of revenue
- Public mistrust/Undermines municipal credibility
- Leads to disputes and delayed revenue
- If the valuation roll is not maintained the municipality is not treating the ratepayers equitably.
- Triggers political backlash

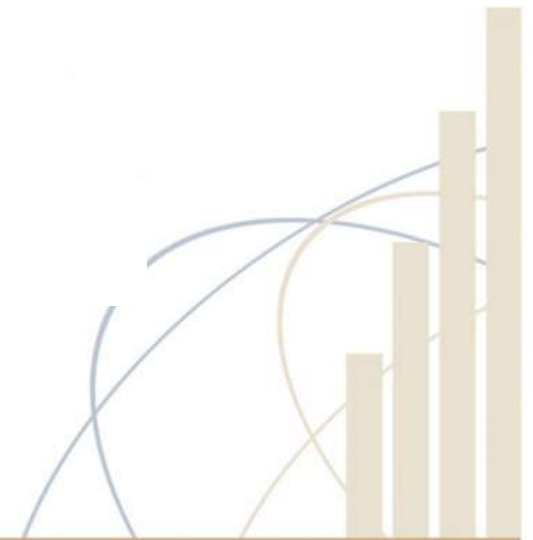
Accurate Billing Builds Trust



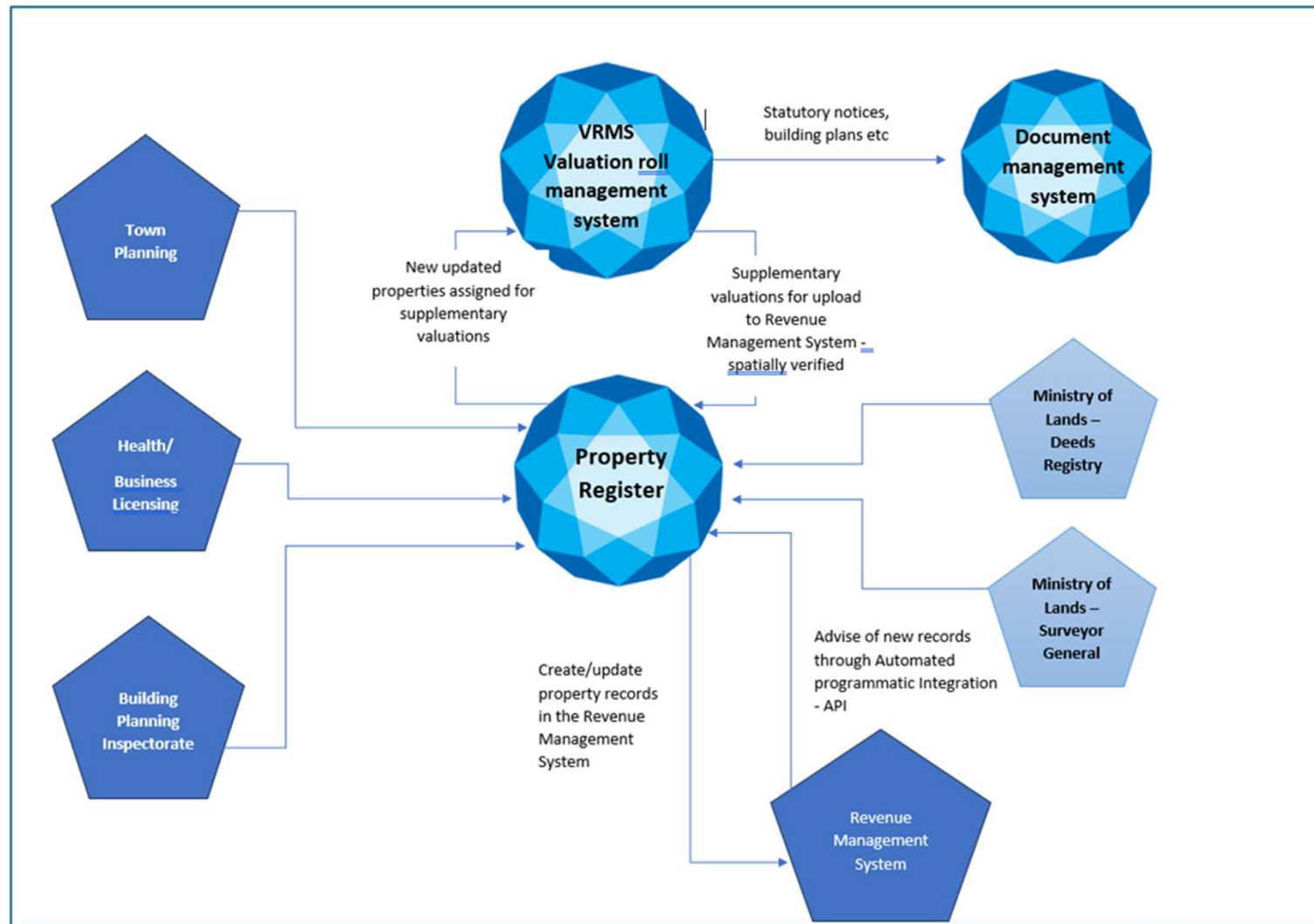
Accurate Billing Builds Trust

- Accounts that make sense = Better payment & more trust
- Align current valuation roll (Part A of the property register) with the spatial property register and financial system
- Monthly reconciliations are key
- API's between the VRMS and the financial system must pick up the burden of these monthly reconciliations.

The power of the picture



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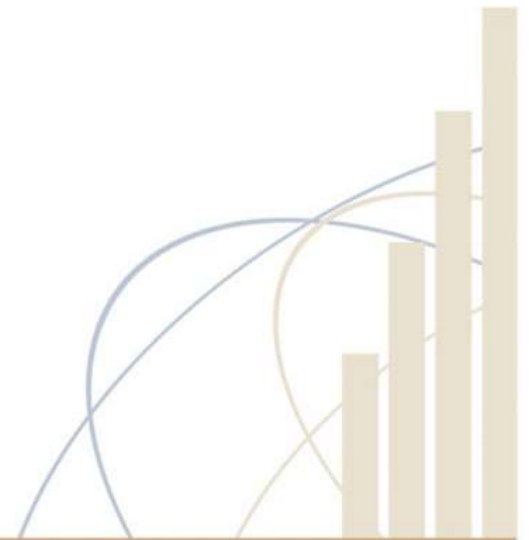
Using geospatial reporting tools to manage your property data:

- Integrate GIS (spatial property register) and billing through APIs
- Automated reconciliations - flagging of discrepancies
- Mapping properties owned by indigent households
- Where are your debtors? Which area/ward is not paying and why?
- Are your vacant properties really vacant? – Land audits
- Utility consumption vs debtors

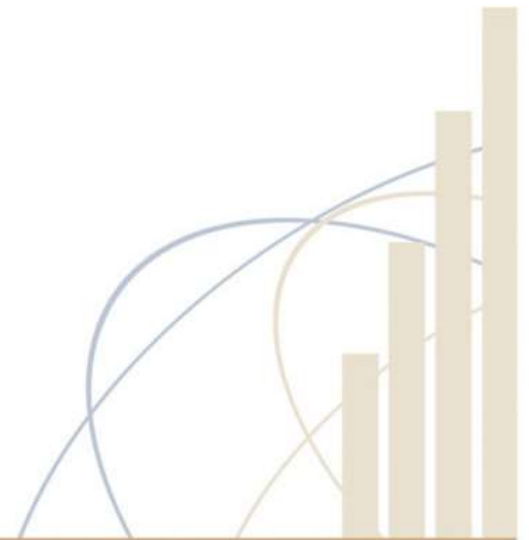
The power of the picture: InSight X Demo



InSight X

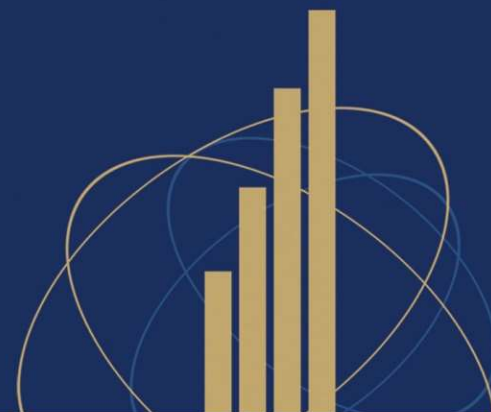


Questions





Thank You!



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