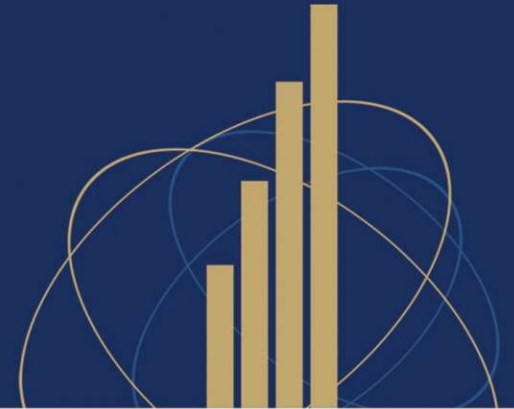




# Rebuilding Trust Through Data



**CIGFARO**  
Chartered Institute of  
Government Finance, Audit & Risk Officers

[www.cigfaro.co.za](http://www.cigfaro.co.za)

SAQA Recognised Professional Body



Mr. Thamsanqa Sibandze is a Transformation Catalyst who brings over a decade of experience in unlocking performance potential in teams and individuals across various sectors.

He holds credentials in Neuro-Linguistic Programming (NLP) and is accredited in Civic Engagement by Indiana University through the prestigious Mandela Washington Fellowship for Young African Leaders.

As a thought leader on performance, identity, and purpose, Mr. Sibandze has been a guest lecturer at James Madison University in the United States, the University of Delft in the Netherlands, and is a recurring guest lecturer at the University of Johannesburg in their Fashion, Arts, Design, and Architecture Faculty.

He serves as a facilitator at The K3Y, where he guided the culture transformation process for SASOL in both South Africa and Mozambique. He has facilitated similar processes in Eswatini for PSPF, MTN and EWSC. In the region, he has delivered impactful work in Kenya, Zimbabwe, Malawi, Zambia, Rwanda, and Botswana.

Mr. Sibandze is a published author, a radio host, and a television presenter, most recently hosting Season 1 of “Broken Society” on SABC 1. He also serves as the Programme Director on the SADC wide “Recharge Your Marriage Conference” tour with Dr. Bakhe Dlamini.

Regardless of the platform, his mandate remains the same: To use neuroscience to drive thought pattern reengineering in individuals, and business process reengineering in teams and corporations.



# We Were Here When It Shifted

**Thamsanqa KrTC Sibandze**  
Transformation Catalyst – The K3Y



**CIGFARO**  
Chartered Institute of  
Government Finance, Audit & Risk Officers

[www.cigfaro.co.za](http://www.cigfaro.co.za)

SAQA Recognised Professional Body



# Family



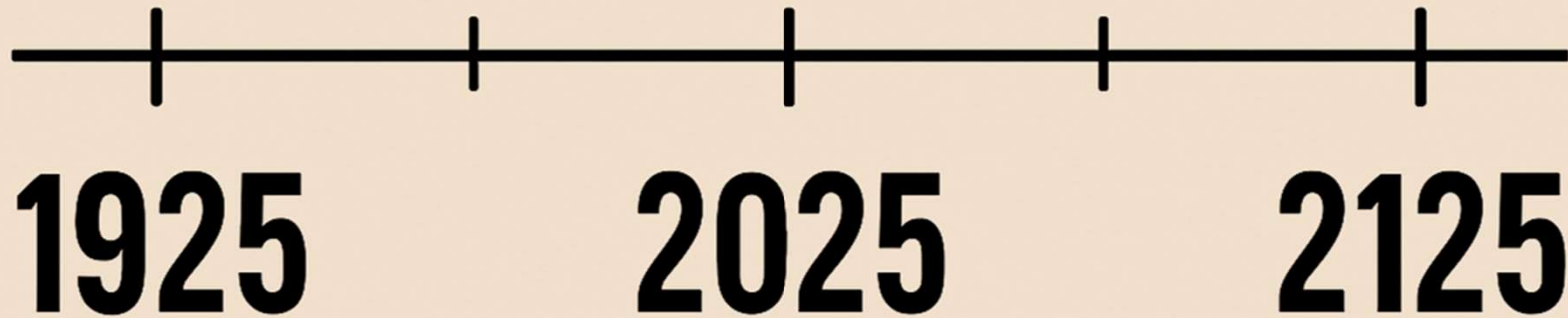
# Transformation Catalyst

**Transformation Catalyst** - shifts **habit patterns** in people and **culture patterns** in organizations.



Why Are You Here?

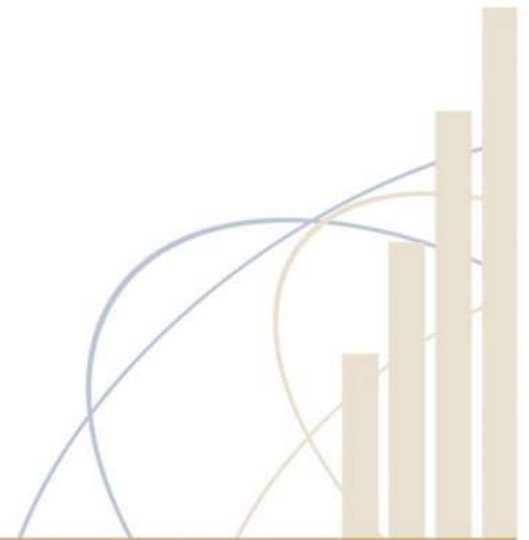
# WHY ARE YOU HERE?



# Purpose, Position & The Legacy of CIGFARO



“We are here to collectively build upon the CIGFARO legacy.”



# Rebuilding Trust Through Data

**Clarity:** If people can't understand it, they can't trust it.

**Purpose:** This isn't just a job - it's an assignment.

**Presence:** Excellence isn't remote. It's personal

**Power:** Data isn't just numbers. It's leverage. It's leadership.



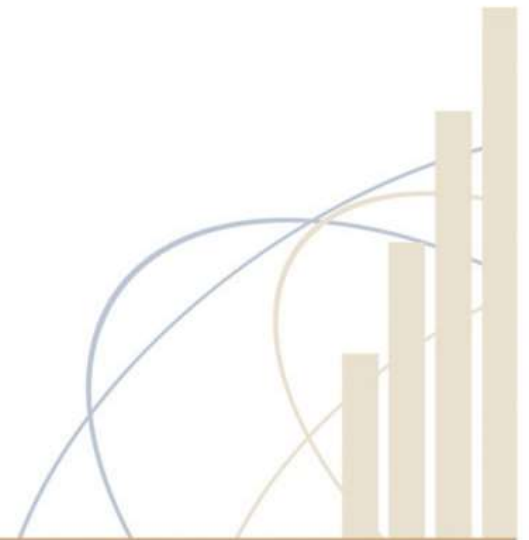
# Best Practices To Consider

Humanize Your Systems.

Speak the Language of Trust.

Use Data to Build Bridges.

Design with the Citizen in Mind.



# Rebuilding Trust Through Data

Instruction. Application. Action.

# Looking Beyond Our Industry



# Looking Beyond Our Industry





# We Were Here When It Shifted

We were here ...  
When it shifted.

When trust cracked and tired pavement beneath  
too many promises,

We were the quiet ones,  
Typing late, tracking numbers,  
Turning chaos into clarity

We were here When confusion reigned like a fog  
over city budgets,  
And we said: “No. We are here to deliver justice...  
in decimal points.”

This? This was more than policy.  
Where were you when trust was tested?  
And we will say...  
We were here.

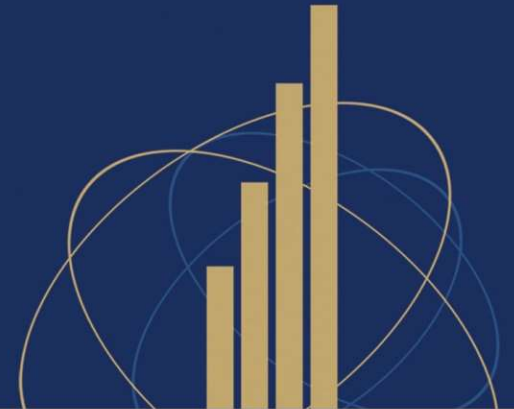
And history will ask—  
Where were you when trust was tested?  
And we will say... WE WERE HERE WHEN IT SHIFTED

*Thamsanqa KrTC Sibandze*



# Thank You!

Thamsanqa KrTC Sibandze  
[krtc@thek3y.com](mailto:krtc@thek3y.com)



**CIGFARO**  
Chartered Institute of  
Government Finance, Audit & Risk Officers

[www.cigfaro.co.za](http://www.cigfaro.co.za)

SAQA Recognised Professional Body